

**Facilities:**

The French drains in the library's basement overflowed when the pipe from the sump pump became blocked outside the library building. A temporary hose was installed to direct the water away from the building. The permanent repair will be completed when repairs to the parking lot next door are underway this summer or fall.

**New Library Services:**

A second Kindle and a Barnes & Noble Nook have been added to the library collection. Thanks to the Friends of the Library, a total of three e-readers are now available to circulate for two weeks to those interested in trying them out. The Kindles are pre-loaded with material while patrons using the Nook will need to set up their own accounts and download material.

**Staff Development:**

Susan Fuller and Lynne Clough attended a State Library sponsored workshop on best practices for assisting patrons in using various electronic devices. The workshop emphasized the use of the "reference interview" to fully understand the needs of the patron and how to connect them to the necessary information.

**Programming:**

The library presented 20 programs in March including story time sessions, book discussion programs, a Friday afternoon film series and visits to nursery schools. Two hundred nineteen people attended the various programs.

**Statistics:**

There were 7,744 visitors to the library in March. The number of questions asked by library patrons remained exactly the same as compared to March 2010 figures with 519 questions asked. Non-book figures increased by 35% with 4,620 items circulating. Book circulation figures decreased by 8% with 5,440 books checked out. Overall March circulation figures increased by 8% over March 2011 figures with 10,060 items circulating. Usage of the library's Internet workstations increased by 7% with 1,186 users (figure does not include wireless usage).