

**Electric Department Monthly Report**  
**July 2016**

**Trouble Calls:**

- 7/01/16, 50 Clark Road – tree limb on service.  
7/01/16, Street lights out on N. Main @ Woodbine Court, just north of Woodbine Court, near Endicott Street and S. Main at Railroad Ave.
- 7/01/16, 30 Whitten Neck Road – outage due to tree contacting primary.
  - 7/03/16, 7 Old Mill Drive – outage due to wildlife.
  - 7/04/16, 15 Crystal Shore – outage due to a bird.
  - 7/05/16, McManus Road – dead tree on primary.
  - 7/07/16, 6 Wyanoke Gate – outage, cause on customer's side.
  - 7/07/16, Springfield Point – large tree top on primary at corner of Springfield Point and Worcester Island.
  - 7/08/16, 493 GWH – outage due to wildlife.
  - 7/10/16, near 110 Oakwood Road – tree on wires.
  - 7/13/16, Brackett Road – wires down in the road (phone line).
  - 7/17/16, 239 Pine Hill Road – outage due to limbs on wire.
  - 7/18/16, 168 Forest Road – outage due to small tree on primary and neutral at pole 1B/25.
  - 7/19/16, 12 Center Street – parts of house are losing electricity (problem on customer's side).
  - 7/20/16, 76 & 90 Canopache Road – tree on wires.
  - 7/21/16, 12 Edgewood Terrace – outage due to wildlife.
  - 7/23/16, 33 Brickyard Cove, Alton – outage due to blown fuse.
  - 7/26/16, 51 Wishing Well Lane – tree on wires out behind cabin; responsible for outage.
  - 7/26/16, 47 College Road – outage due to wildlife.
  - 7/28/16, 713 Pleasant Valley – tree limb hit wires, wires about 2' from ground.
  - 7/29/16, River Street – pad mount transformer is partially off pad.

- *Represents after-hour overtime callouts.*

**Total Overtime (Man-hours) for Line Crew: 55 Hours**

**Electric Distribution Projects:**

**Work Orders Completed:**

- 7/14/16, No. TS-100-96, 108 Sewall Road – temp service disconnected.  
7/15/16, No. 4351, 19 Elm Street – service upgrade, replace #2 triplex.  
7/19/16, No. TS-100-97, 6 Hopewell Road – temporary service for wedding.  
7/25/16, No. TS-100-97, 6 Hopewell Road – disconnected temp service.

**General Service Orders Completed:**

Twenty-seven (27) General Service Orders were completed including: dropping services for tree removals, disconnecting services for demolition, removing trees & branches from primary, repairing streetlights, pulling old poles, responding to voltage complaints, temporary services converted to permanent, covering services for siding/roofing and Line Design Tech appointments.

### **Miscellaneous Administrative Notes:**

- Customer and meter data from enQuesta customer database was transferred onto iPads for meter change-outs. After the meter changes are completed, meter information was transferred to online data collection site then file forwarded to Billing Department to be uploaded into enQuesta.
- Worked with IT Consultant, Drew Trafton, to fine-tune the program used for meter change out data collection.
- Contacted a representative from ICMA-RC to come to the Electric Department to sit one-on-one with employees interested in signing up for an ICMA account.
- Scheduled Commercial Boaters exam for our two MED apprentice line workers.
- Submitted three Right-of-Way Easements to Carroll County Registry of Deeds for recording.

### **Electric Administration Projects:**

- Work Orders # 4354-4358 staked and drafted by Bruce Gavarny.
- Field tested the installed remote read AMR meters.
- Located and marked underground services at 9 Dudley and 127 Bryant Road.
- Met with homeowner at 17 Stephenson Lane to discuss pole line relocation options.
- Met with Dave Petersen of the Lake Motel to discuss conversion of overhead electric system to underground.
- Located and marked underground utilities at 18 Harvey Brook in Birch Hill Estates.
- Discussed #390 Line survey requirements and specifications with Allan Rice of PLM Engineering to establish budget.
- Met with Town manager to review 2017 *Goals & Objectives*.
- Met with Randy Tetrault of Norway Plains Associates to discuss 390 Line survey.
- Met with electrician Mark Thurrel & Roger Schipellite at 33 Alpine Meadows for service disconnection.
- Met with electrician Tim Christian at 6 Hopewell Road to review service upgrade options.
- Met with *TNT Electric* at *Nolans* 39 North Main Street to check on proposed new AC load.
- Met with Kurt DeVlyder regarding the 500 Forest Road Association.
- Met with electrician Larry DeBow to discuss temp power specifications.
- Located and marked underground at the Library for test pit excavation.
- Attended monthly Department Head Meeting.
- Met with electrician Tim Jones regarding tree trimming on Bryant Road.
- Scheduled photovoltaic start-up test at Paquette's on Pointe Sewall Road.
- Performed ditch inspection at Carleton's on Penn Air Road.
- Met with Bob Simmons on 22 Grove Street to discuss pole relocation for proposed new garage.
- Met with electrician Bill Keyes to discuss temporary service required on Hopewell Road, Alton.
- Responded to tree trimming questions from Sewall road resident.
- Completed and submitted 2017-2022 (CIP) Capital Improvement Projects.
- Met with contractor John Chamberlin at 65 Rocky Shore Road to discuss pole line relocation for proposed new home.

### **Electric Administration Projects Continued:**

- Boat to Barndoor Island to check on proposed electric service relocation at Barry Boucher's.
- Boat to Keniston Island to stake pole line relocation proposed at Marston's.
- Conversed with homeowner at 94 Middleton Road regarding required service upgrade.
- Met with property owner Wayne Hester at 32 Alpine Meadows to discuss excavation required on his property to disconnect an old underground service to his neighbor's home.
- Met with property owner at 1 Oak Hill Road, Tuftonboro to discuss electrical service upgrades required at his property.
- Met with electrician Richard Doyle at 428 GWH to discuss service upgrade requirements.
- Met with property owner Carl Lehmann on Rocky Shore Road to discuss pole line relocation.
- Reviewed several projects with Bruce Gavarny including staking of pole replacement on Gould Road.
- Continued AMR meter Installations throughout the month as free time allowed.

### **Meter Division:**

- Completed 138 work orders generated by the Billing Office, which included final reads, check reads and customer request disconnects.
- Meters stopped recording and replaced at 16 King St., 18 Olsen Ln., 517 North Main St. and 190 South Main.
- Disconnected and reconnected two customers for nonpayment.
- Removed two meters from service at 13 Highland Terrace (customer request).
- Reconnected power at 20 Percy Drive (customer request).
- Inspected an installed net meters in Photovoltaic services at 11 Pointe Sewall Road and 3 Baas Drive.
- Installed *PMI Voltage Recorder* at 55 Grant Road (customer concerned with flickering lights).
- Meters removed from temporary service at 6 Hopewell Rd. and 108 Sewall Rd.
- Meter installed in temp service at 66 Hersey Point Rd.
- Met with customers along Sewall Rd. in reference to trimming and tree removal.
- Looked at and scheduled trimming for Adams Street (customer complaint)
- Delivered *Disconnect Notices* for the Billing Department (nonpayment).
- Continued ongoing meter testing as required.
- The meter readers met monthly billing cycle for July.

### **Miscellaneous:**

- Updated Demand Account spread sheet.
- Located and marked underground service at 37 Birch Hill Estates.

### **Tree Trimming:**

- 7/5 Started work on Sewall Rd. W.O. #385
- Completed the following General Orders: #7066 Trotting Track Rd.