

Electric Department Monthly Report
October 2016

Trouble Calls:

- 10/07/16, 543 Beach Pond Road – outage, cause unknown.
- 10/10/16, 3 Ryefield Terrace – outage due to wildlife.
- 10/11/16, 105 South Main – lights flickering during the weekend.
- 10/13/16, Filterbed Road – neighbor’s tree fell on lines to her house.
- 10/13/16, 36 & 50 Forest Brook Road, Alton – small tree pushed primary and neutral together causing a power outage.
- 10/14/16, 280 South Main – outage due to wildlife.
- 10/15/16, 40 Chick Road – outage due to wildlife.
- 10/16/16, 13 Baas Drive – outage due to small tree taking service down.
- 10/17/16, 149 Warren Sands Road – outage due to 25 kVA padmount transformer failure.
- 10/18/16, 16 Elm Street – outage due to customer’s breakers.
- 10/18/16, 126 Bryant Road – outage due to wildlife.
- 10/19/16, Center Street, Pole 6/14 ½ - leaking transformer.
- 10/20/16, 35 Bay Street – structure fire, meter pulled and put meter blank in.
- 10/21/16, 18 Pleasant St. – wires burning at pole 24/4 due to bad insulator.
- 10/22/16, Middleton Road, Pole 3/25K – transformer arcing.
- 10/22/16, 17 Kings Pine Road – outage due to tree on line.
- 10/23/16, 67 Cotton Mountain Road – outage affecting all residents on Birch Road recloser.
- 10/23/16, 166 Beach Pond Road – tree on wires.
- 10/23/16, 6 High Street – tree on wires.
- 10/23/16, 388 Stoddard Road – tree on wires; wires hanging low due to tree weight.
- 10/23/16, 109A at Waumbeck Road – wires down, tree broke pole.
- 10/24/16, Near 560 Forest Road – tree on primary wire.
- 10/24/16, Route 109E, Governor Wentworth Highway – loose connection at pole 90.
- 10/24/16, 6 Lark Street, Robin Acres – tree pulled attachment from house (still have power).
- 10/24/16, 44 Johnson Road – large tree limb hanging over lines.
- 10/25/16, 4 Tetherly Road – blinking lights caused by wire rubbing on pipe.
- 10/28/16, 4 Tetherly Road, 81 Turtle Island Road (all residents on Birch Rd. re-closer) – outage due to bad lightning arrester.
- 10/28/16, Tree down near 22 Camp Road, leaning on power line.
- 10/28/16, Forest Road – broken tree on wires just after Rocky Shore Road.
- 10/28/16, 74 Moose Point Road – no power due to phase being off insulator.
- 10/28/16, 73 Scott Road – tree on service line to cottage.
- 10/28/16, 11 McCarthy Anna Road – tree pulled service off house; needs electrician.
- 10/28/16, 59 New Garden Road – tree on lines just before #59.
- 10/29/16, 120 Piper Lane – low hanging wires, still has power.
- 10/29/16, 177 Kingswood Road – outage due to wildlife.
- 10/31/16, 463 South Main – outage due to wildlife.
- 10/31/16, Area of 325 Pine Hill Road – small tree on phone line.

• *Represents after-hour overtime callouts.*

Total Overtime (Man-hours) for Line Crew: 107 Hours

Electric Distribution Projects:

Work Orders Completed:

10/04/16, No. 4337, 24 Tranquility Lane, Alton – upgrade service, 320-amp underground service.

10/5/16, Assisted Public Works Department in underground conduit relocation for new drainage at Abenaki

10/11/16, No. 4306, 52 Holden Shore Road – relocate service.

10/18/16, No. 4374, 78 College Road – new overhead service to new garage.

10/23/16, No. 4368, Waumbeck Road – replaced pole broken by tree.

General Service Orders Completed:

Thirty-four (34) General Service Orders were completed including: dropping services for tree removals, disconnecting services for demolition, removing trees & branches from primary, repairing streetlights, pulling old poles, responding to voltage complaints, temporary services converted to permanent, covering services for siding/roofing and Line Design Tech appointments.

Miscellaneous Administrative Notes:

- Scheduled a technician from Stonhard to come to the Armory building to repair breakroom floor.
- Made hotel reservations for our two Apprentice Line Workers for the dates they will be attending Apprentice Line Worker training in Littleton, MA in 2017.
- Prepared one Exchange of Notice Memo and submitted to FairPoint Communications and completed an NJUNS ticket for same.
- Prepared and submitted four Exchange of Notice invoices to FairPoint Communications for payment.
- Sent rubber gloves to Hi-Line for testing.
- Continue assisting with AMR project by preparing and uploading files to and from iPads to facilitate getting meter change-out data to the Billing Department.

Electric Administration Projects:

- Work Orders # 4370-4375 staked and drafted by Bruce Gavarny.
- Conducted pre-construction meeting with Allan Rice of *PLM Engineering* and Tom Skeffington of *Utility Services & Assistance* for Sewall Road voltage conversion project.
- Defined survey requirements for #390 Line Reconstruction for 2017 Warrant Article and solicited estimates.
- Capacitor Banks re-programmed by Andrew Murray of *PLM Engineering* to improve system Power Factor.
- Attended 10/5/16 Technical Review Committee (TRC) meeting.
- Attended Board of Selectmen meeting to discuss rate analysis performed by Mayhew Seavey of PLM.

Electric Administration Projects Continued:

- ME-3 bucket truck warranty /recall work scheduled and completed by *James A. Kiley Company*.
- Located and marked underground utilities on Grove Street for Water Department.
- Solicited new lighting rates from PLM based upon proposed kWh rate increase.
- Conducted tour of the former Power Plant building on Lehner Street.
- Press release drafted explaining proposed 2017 rate increase.
- Conversed with attorney Sanford Roberts regarding 500 Forest Road Association easement status.
- Completed 2015/2016 Employee performance evaluations, reviewed with employees and submitted.
- Attended 10/12/16 Technical Review Committee (TRC) meeting.
- Drafted “notice to proceed” letter to *Utility Services & Assistance* for Sewall Road project.
- Executed contract with *Osmose* for initiation of pole testing program.
- Attended monthly Department Head Meeting 10/13/16.
- Met with customer at 673 South Main Street to discuss electric service upgrade.
- Met with customer on Stoddard Road to discuss pole line relocation options for Stoddard and Cowper Road. Walked the Cowper off-road right-of-way to evaluate conditions.
- Ditch inspection performed at 501 Forest Road.
- Located and marked underground utilities on Lang Pond Road.
- Met with Bob Simmons of Grove Street to discuss easement requirements for guy pole and anchor relocation.
- Met with Bruce Crowther of Wolfboro Commons to discuss driveway improvements vs. underground utilities.
- Re-energized electric service at 35 Bay Street following inspection after fire event.
- Conversed with Town Attorney, Mark Puffer regarding easement review and comment for Dudley Road.
- Met with Bob Michaud of Grove Street to discuss easement for pole relocation.
- Conversed with *Liberty International* regarding the repair status and warranty of ME-2.
- Checked on proposed electric service to new camp at 253 Beach Pond Road, informed homeowner of meter location.
- Installation of AMR meters completed in the Alton meter route.
- Pilot AMR reading of the Alton route was successfully completed.

Meter Division:

- Completed 101 work orders generated by the Billing Office, which included final reads, check reads and customer request disconnects.
- Meters stopped recording and replaced at 195 Sewall Rd., 79 Waumbec Road and 4 Lilac Lane.
- New meter and service installed at 17 GWH Tuftonboro (A-Base removed).
- Temporary service and meter removed at 149 Kingswood Road.
- Installed AMR meters in East Alton Route #12.
- Performed start-up test and installed net meter in new Photovoltaic service at 12 Goodrich Road.
- Meter removed at 35 Bay Street due to structure fire.
- Meter and service removed at 443 Roberts Cove Road for building demolition.
- Disconnected power at 79 Fernald Crossing (customer request).

Meter Division Continued:

- Meter damaged by fallen tree and replaced at 250 Waumbec Rd.
- Met with electrician at 7 River Street to remove meter for panel work.
- Met with customers concerned with usage at 11 Waumbec Rd. and 11 Frye Circle.
- Delivered *Disconnect Notices* for the Billing Department (Nonpayment).
- Completed disconnects for nonpayment and reconnected by direction of the Billing Department.
- Continued ongoing meter testing as required.
- The meter readers met monthly billing cycle for October.

Miscellaneous:

- Updated Demand Account spread sheet.
- Attended Meter Training at the NEPPA facility in Littleton Massachusetts.

Tree Trimming:

Maintenance trimming work commenced on GWH (Route 109 East).