

Electric Department Monthly Report
September 2016

Trouble Calls:

- 9/01/16, 6 Alberg Road – high voltage readings in his house (problem with customer's voltage meter).
- 9/08/16, Millwood Road – outage due to wildlife.
9/08/16, 130 Piper's Point, Alton – alarm went off regarding loss of power (due to meter change out).
9/08/16, 100 North Main – branch on service line weighing down line.
- 9/17/16, 32 Elm Street – no power due to wildlife.
- 9/17/16, 11 Walt's Lane – tree branch on lines.
9/18/16, Old Lakeview Terrace – wire hanging down (phone line).
- 9/19/16, 27 Birch Road – outage due to limb on recloser (all of 3-2 circuit out).
9/19/16, 59 Summer Lane – tree on primary.
9/19/16, 44 Trask Mountain Road – experiencing brown-outs every few minutes for a couple of days.
9/21/16, 2626 Pine Street – dead tree on service line.
9/21/16, 5 Kehonka Hill Road – outage due to wildlife.
9/22/16, 843 Beach Pond Road – tree on wires.
9/23/16, End of Cowper Road – dead oak tree on power lines.
9/26/16, 18 S. Kenney Shore – connector on tap broke, all A-phase of Circuit 3-2 out.
9/27/16, Heckman's Flooring, Center St. – report of partial power.
9/27/16, 269 Beach Pond road – tree limb took down line to house (still have power).

- *Represents after-hour overtime callouts.*

Total Overtime (Man-hours) for Line Crew: 42 Hours

Electric Distribution Projects:

Work Orders Completed:

9/08/16, No. 4355, 29 Brook & Bridle, Alton – new underground service to barn.

9/13/16, No. 4225, 500 Sewall Road – replace tree guy.

General Service Orders Completed:

Forty-three (43) General Service Orders were completed including: dropping services for tree removals, disconnecting services for demolition, removing trees & branches from primary, repairing streetlights, pulling old poles, responding to voltage complaints, temporary services converted to permanent, covering services for siding/roofing and Line Design Tech appointments.

Miscellaneous Administrative Notes:

- Sent nine (9) Right-of-Way Easements to Carroll County Registry of Deeds for recording.
- Prepared and submitted six tree trimming related invoices to FairPoint Communications.
- Prepared and submitted five Exchange of Notice invoices to FairPoint Communications.
- Sent letter and invoice to individual who hit a utility pole on Beach Pond Road in August.
- Scheduled Lakes Region Septic to pump the septic tank at the Electric Department.
- Prepared two Exchange of Notice Memos and submitted to FairPoint Communications and completed two NJUNS tickets for same locations.
- Contacted TSI to arrange PCB Sampling for nine (9) old “junk” transformers – scheduled for October 7.
- Ongoing AMR project – upload meter data to iPads then download and prepare files to send to Billing for uploading into *enQuesta*; currently on Route 12.
- Assisted with 2017 budget preparation and compiling backup support data.

Electric Administration Projects:

- Work Orders # 4368-4370 staked and drafted.
- Checked on Dig Safe locations at Frye Circle for *MetroCast*.
- Located and marked underground at 90 Mill Street for driveway excavation.
- Met with electrician Rick Burns at Abenaki to discuss new underground feeder location.
- Met with members of 500 Forest Road Association and abutting property owners regarding utility easements.
- Worked with Public Works Department re-routing electrical conduits for drainage work at Abenaki.
- Capital Outlay projects submittals prepared and completed for 2017 Budget.
- Checked on Dig Safe location for Water Dept. on Forest Road.
- Met with contractor Bryan Stanley at 320 Sewall Road to discuss new underground electric service to new home.
- Met with contractor John LaPolla on Fairway View Estates to discuss new underground electric to new home.
- Met with electrician Dave Smith at 24 Tranquility Lane in Alton to discuss underground electric service upgrade.
- Met with customer Joe Petrucci on Clay Point Road in Alton to discuss new electric service to new garage.
- Met with Tuftonboro Building/Codes officer Jack Parsons regarding pole relocations on Lang Pond Road for road reconstruction project.
- Worked with Itron meter representative to configure new handheld reading devices.
- Discussed *Fifth Estate Tower* power issues with representative from *Verizon Wireless*.
- Attended 2017 Budget review meeting with Town Manager and Finance Director.
- Located and marked underground utilities at Mast Landing for Public Works Department.
- Presented 2017 Capital Outlay budget projects to Town Manager.
- Attended monthly Department Heads Meeting.
- Attended *Pay & Classification Study* presentation at the Library.
- Met with property owner at 78 College Road to discuss new electric service to new garage.
- AMR meter reads successfully tested in Alton meter route.
- Met with electrician Paul Belville at 138 Holden Shore to review electric service upgrade options.

Electric Administration Projects Continued:

- Located and marked underground at 71 Spruce Road.
- Performed ditch inspection at 24 Tranquility Lane in Alton.
- Checked on underground utilities along Port Wedeln for road construction project by *Hiltz Construction*.
- Attended meeting with contractor Kevin Bernier and *Wolfeboro Marketplace Association* members to discuss installation of new conduit system required for primary conductor upgrade.
- Met with representative of contractor *L.A. Drew* for site meeting at the Lang Pond Road construction project in Tuftonboro.
- Met with abutting property owners of *Wolfeboro Marketplace* to discuss possible easements.
- Met with homeowner Mark Brennan of 127 Bryant Road to discuss new net-metered photovoltaic system installation.
- Attended meeting with FairPoint engineers and Dave Ford to review Center Street project and pole relocations.
- Met with contractor at 17 Stephensen Lane regarding pole relocation project.
- Test pits dug at *Citizens Bank* on Center Street to evaluate existing conduit system.
- Reviewed required tree takedowns on Lang Pond Road with Jim Shannon.
- Installed new AMR meters in Alton throughout the month of September as time allowed.

Meter Division:

- Completed 144 work orders generated by the Billing Office, which included final reads, check reads and customer request disconnects.
- Meter stopped recording and replaced at 553 North Main Street.
- Installed meter in new service at 42 Abenaukee Drive.
- Met with maintenance department at Harriman Hill Apartments unit #4, Clement Court determined that apartments #1 and #4 were swapped in the meter socket.
- Installed voltage recorder at 56 Gould Rd., Alton (second install).
- Installed AMR meters in East Alton Route #12 throughout the month.
- Inspected and installed net meter in Photovoltaic service at the All Saints Church.
- Installed meter at 15 Ronald Rd. Meter had been removed due to broken pipe on 2/24/16.
- Meters removed for building demolition at 141 Keewaydin Rd., 46 King St. and 69 Fernald Crossing.
- Delivered *Disconnect Notices* for the Billing Department (nonpayment).
- Continued ongoing meter testing as required.
- The meter readers met the monthly billing cycle for September.

Miscellaneous:

- Updated Demand Account spread sheet.
- Attended Meter II Class at the NEPPA Training Facility in Littleton, Massachusetts.
- Easement obtained from customer at 500 Sewall Rd. for signage and notary.

Tree Trimming:

- Urban Tree completed work on Sewall Road, W.O. #385
- Urban Tree completed work on Mary Hersey property for Lang Pond Road upgrade.
- Maintenance work on GWH, 109E started 10/5/16.
- Top Notch Crane crew removed four trees on Sewall Rd. and one on Johnathan Hersey Rd.