

# RATES & SERVICES



## New Hampshire & Maine

### TV SERVICE

Limited	\$35.95
Value	\$90.95
MoreTV	\$107.90

### PREMIUMS (require digital receiver)

#### Premium Movie Channels

HBO	\$19.99
Cinemax	\$19.99
Showtime	\$19.99
STARZ & STARZ ENCORE	\$18.95
STARZ	\$9.99
EPIX	\$7.99

#### Premium Packages

(HBO, Cinemax, Showtime)

Any 2 services	\$38.99
Any 3 services	\$55.99

Digital Sports & Entertainment Tier	\$7.95
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HD Ultra	\$9.95
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### OTHER

Local TV Surcharge	\$11.50
Sports Programming Surcharge	\$6.00
Value & MoreTV services only	

### ON DEMAND PPV MOVIES & EVENTS

#### On Demand Movies

Classic movies	Varies
New releases	Varies
HD movies	Varies
Adult Movies/Events	Varies
Subscription On Demand	Varies

### INTERNET SERVICE

Essential	\$50.99
Essential Plus	\$65.99
Advanced	\$75.99
Premier	\$90.99
Extreme	\$95.99
GigaEdge	\$120.99
Enhanced Home WiFi	\$16.00
Home WiFi	\$11.00
High Speed Network Recovery Fee	\$4.25

### PHONE SERVICE

#### Unlimited Phone (includes Voicemail)

Purchased with any TV or	
Internet service	\$38.95
Phone only	\$44.95
Second phone line	\$20.95
Additional Voicemail Boxes (up to 4)	\$5.00
Collect Calls	
Connection charge	\$2.99
1st minute	\$0.69
Additional per minute	\$0.69
Directory Assistance (per call)	\$1.50

### OTHER MONTHLY FEES

Digital receiver	\$9.99
Additional digital receiver	\$9.99
Digital Video Recording (DVR) service	\$7.00
TiVo service	\$10.00
Cable card	\$2.00
Additional cable card	\$2.00
TiVo Mini	\$12.99
TiVo Smart Box	\$19.99
HD Receiver	\$17.99
Cable modem lease	\$11.00
Phone equipment lease	\$11.00
Wire maintenance (monthly)	\$9.99
Digital adapter	\$6.99
Additional Enhanced WiFi access point	\$2.99

## SERVICE & ACTIVATION FEES

Onsite Service Call	\$50.00
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## NEW INSTALL OR CHANGE OF SERVICE

(Includes TV, Internet and Phone)

One product	\$50.00
Two products	\$100.00
Three products	\$150.00
Transfer fee	\$40.00

## ADDITIONAL INSTALLATION FEES

### TV

Additional outlets (up to 3)	\$40.00
Change of service	
By phone	\$1.99
Reactivation fee	\$2.00
Hourly service charge	\$27.42

### PHONE

Relocate/ add new jack	\$40.00
Separate trip to add new jack	\$45.00
Phone number change	\$40.00
Service change	\$10.00
Service downgrade	\$40.00

### HOME NETWORKING

Up to 2 device installations	\$24.99
Additional device installation	\$19.99
USB wireless adapter purchase	\$31.99

## OTHER FEES

One Time	
MoCA modem purchase	\$149.99
Cable modem purchase	\$89.99
Per Occurrence	
Returned check fee	\$30.00
EFT payment reversal fee	\$30.00
Collection charge	\$15.00
Agent assisted phone payment	\$5.00
Late fee	\$5.00
Paper statement fee	\$1.00

## EQUIPMENT REPLACEMENT

Digital receiver	\$250.00
Digital remote control	\$8.00
TiVo remote control	\$10.00
TiVo Mini	\$250.00
Tivo Smart Box	\$80.00
TiVo HD-DVR	\$450.00
Multi-room DVR device	\$329.00
Digital DVR receiver	\$450.00
HD receiver	\$350.00
Cable card	\$100.00
MoCA modem	\$149.99
Cable modem	\$89.99
Phone equipment	\$89.99
Wireless access point	\$75.00
Digital adapter	\$60.00
Wireless router	\$40.00
HD digital adapter	\$60.00

## LOBBY & PAYMENT LOCATIONS

9 Apple Road  
Belmont, NH 03220  
Monday-Friday 8am-6pm  
Saturday 8am-4:30pm

21 Jarvis Avenue  
Rochester, NH 03868  
Monday-Friday 8am-6:30pm  
Saturday 8am-4:30pm

102 Pleasant Street  
Springvale, ME 04083  
Monday-Friday 8am-6:30pm  
Saturday 8am-2pm

## ACCEPTED PAYMENTS

VISA®, Mastercard®, Discover®, Debit Card, Money Order, Check and Cash. Telephone payments by check or credit card.

## CONTACT US

833-625-1219 (toll free)

atlanticbb.com

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