

RATES & SERVICES



New Hampshire & Maine

TV SERVICE		INTERNET SERVICE	
Limited	\$35.95	Essential	\$52.99
Value	\$95.95		
MoreTV	\$113.95	Essential Plus	\$67.99
PREMIUMS (require digital receiver)		Advanced	\$77.99
Premium Movie Channels			
HBO	\$19.99	Premier	\$92.99
Cinemax	\$19.99		
Showtime	\$19.99	Extreme	\$97.99
STARZ & STARZ ENCORE	\$18.95		
STARZ	\$9.99	GigaEdge	\$122.99
EPIX	\$7.99		
		Home WiFi	\$11.00
Premium Packages			
(HBO, Cinemax, Showtime)		High Speed Network Recovery Fee	\$5.25
Any 2 services	\$38.99		
Any 3 services	\$55.99		
		PHONE SERVICE	
Digital Sports & Entertainment Tier	\$7.95	Unlimited Phone (includes Voicemail)	\$49.95
		Second phone line	\$20.95
HD Ultra	\$9.95	Additional Voicemail Boxes (up to 4)	\$5.00
		Collect Calls	
OTHER		Connection charge	\$2.99
Local TV Surcharge	\$13.50	1st minute	\$0.69
Sports Programming Surcharge	\$6.00	Additional per minute	\$0.69
Value & MoreTV services only		Directory Assistance (per call)	\$1.50
ON DEMAND/PPV MOVIES & EVENTS			
On Demand Movies		OTHER MONTHLY FEES	
Classic movies	Varies	Digital receiver	\$9.99
New releases	Varies	Digital Video Recording (DVR) service	\$7.00
HD movies	Varies	TiVo service	\$10.00
Adult Movies/Events	Varies	Cable card	\$2.00
Subscription On Demand	Varies	TiVo Mini	\$12.99
		TiVo Smart Box	\$19.99
		HD Receiver	\$17.99
		HSD/Phone Modem Rental	\$11.00
		Wire maintenance	\$9.99
		Digital adapter	\$7.99

SERVICE & ACTIVATION FEES

Onsite Service Call	\$50.00
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NEW INSTALL OR CHANGE OF SERVICE

(Includes TV, Internet and Phone)

One product	\$50.00
Two products	\$100.00
Three products	\$150.00
Transfer fee	\$40.00

ADDITIONAL INSTALLATION FEES

TV

Additional outlets (up to 3)	\$40.00
Change of service	
By phone	\$1.99
Reactivation fee	\$2.00
Hourly service charge	\$27.42

PHONE

Relocate/add new jack	\$40.00
Separate trip to add new jack	\$45.00
Phone number change	\$40.00
Service change	\$10.00
Service downgrade	\$40.00

OTHER FEES

One Time	
MoCA modem purchase	\$149.99
Cable modem purchase	\$89.99
Per Occurrence	
Returned check fee	\$30.00
EFT payment reversal fee	\$30.00
Collection charge	\$15.00
Agent assisted phone payment	\$5.00
Late fee	\$5.00
Paper statement fee	\$1.00

EQUIPMENT REPLACEMENT

Digital receiver	\$250.00
Digital remote control	\$8.00
TiVo remote control	\$10.00
TiVo Mini	\$250.00
Tivo Smart Box	\$80.00
TiVo HD-DVR	\$450.00
Multi-room DVR device	\$329.00
Digital DVR receiver	\$450.00
HD receiver	\$350.00
Cable card	\$100.00
MoCA modem	\$149.99
HSD/Phone Modem	\$89.99
Digital adapter	\$60.00
Wireless router	\$40.00

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Pricing, programming, content and services effective 9/1/20 and are subject to change. Not all products or services available in all areas and may vary by area. Credit check and/or deposit may be required. Prices are for residential service only; business offerings differ. Prices exclude taxes, franchise fees, FCC user fee or other assessments. Equipment fees are not included in monthly service fees. Non-standard installation charges apply to above-ground installation exceeding 150 ft. of wiring from nearest utility pole to customer's home and to installation involving underground wiring. Contact Atlantic Broadband for details of service and applicable limitations or restrictions.

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